

HearForm

Office Management
Software



HearForm Pre-Purchase Agreement

HearForm Software Agreement

This agreement is a legal contract between you (hereinafter referred to as User) and HearForm Software, LLC (hereinafter referred to as Author). The agreement covers all versions and modifications of HearForm software distributed by HearForm on a for-profit basis.

End User License Agreement

1. HearForm software products (hereinafter referred to as Products) are the source code of programs, in digital or printed form, including digital or printed documentation and this software purchase agreement (hereinafter referred to as Agreement).
2. By purchasing the Products, User warrants that he/she has read this Agreement, accepts its provisions, and acknowledges his/her willingness to use the Products as specified in the Agreement.
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6. Under this Agreement, unless otherwise indicated, User has the right to install and run 1 (one) copy of HearForm on 1 (one) host only. Each new installation requires a new license. Any kind of distribution without prior permission expressed by the Author is a breach of this Agreement, making User liable for prosecution under law. Additional licenses, if any will be noted on the invoice.
7. User may modify the source code of the Products at his/her discretion; further use of modified Products is governed by this Agreement. Modifications do not result in any change of the copyright provisions given above. Any modification of the source code by the User may void Author's liability for the modified Product's operational capability.
8. Author is not liable if any criminal or administrative proceedings are instituted against User due to the use of Products in any illegal context.
9. This Agreement is considered terminated when User deletes all files and documentation (as well as their copies) received from the Author. Termination of the Agreement does not bind Author to refund User payment made for the Products.

Updates and Technical Support (Subject to Change)

Author constantly improves the Products; the improvements are based on customers' requests and Author's research, development, and marketing data. Author modifies the Products, including additions, deletions, and changes of existing features and/or user interface, at his discretion.

Custom modification of the software is available for an hourly fee. Customization of your software is NOT included in our 90 days of free technical support and training. Please see <http://www.hearform.com/documents/support.pdf> for more information about our support policy.

Minor Updates - Updated versions of the Products containing patches, bug fixes and modifications of supported functionality are offered to the Users on a free basis.

Major Upgrades - Author is constantly working on the improvement of the Products, and may release new versions of the Products containing significant enhancements of functionality and new features on a

paid basis. The price for updating to the new version of the Products is published on Author's website. User purchases the new version of the Products and installs update at his/her discretion.

Registered users receive notifications on updates via e-mail. It is the responsibility of the user to keep HearForm informed as to any changes in email addresses.

Author provides no support for the issues related to custom tuning and modification of non HearForm related computer Hardware and software issues, including problems that may exist with networks and printers. Author does not provide educational services covering general windows issues.

If User modifies the source code of Products, Author does not guarantee compatibility of such modified Products with the updates released and disclaims all obligations related to support of modified Products.

Privacy Policy

Author respects private information of the Users. Any piece of information supplied by the User and stored on the Author's server is not subject to disclosure or transfer to any third party under any conditions, except for the requests issued by law enforcement agencies under applicable legislation or court order.

Email addresses specified at registration are used by the Author only to send messages required to process orders of Users, send notifications on the Products' updates, and advise of any changes in the operation pattern of the Customer Center.

Refund Policy

HearForm supplies non-tangible goods that cannot be returned. We maintain a no-refund policy. This practice is common in the software industry. Of course, we only want satisfied clients, so we strongly suggest that you thoroughly research your hearing industry software choices before making a final purchase decision.

A Demo of our software is available that will demonstrate the capabilities of HearForm. http://www.hearform.com/documents/hearform_setup.exe To avoid misunderstanding, you should carefully read HearForm's User Guide http://www.hearform.com/documents/hearform_user_manual.pdf or contact the support desk (**888-453-8806**) to receive detailed answers about HearForm's properties and features and their adequacy to your specific needs.

Unless otherwise indicated, payment is expected at the date of receipt of software. A sufficient Back-up routine is the responsibility of the user.

I agree to the above stated conditions and would like to purchase or upgrade to HearForm Software.

Signed: _____ Dated _____

Printed Name: _____

Practice Name: _____

Please Fax pages 2-3 of this signed document to **509-315-1469**.