

Sycle.net*

Data Import Questions



From Sycle's FAQs on their website... <https://sycle.net/faq.php>

How do I import my existing data into Sycle.net?

If your data is in an electronic format, Sycle.net can import the data for you. We will provide you with an Excel template to copy your data into. We then put this into Sycle.net at no charge. If you require assistance with this process our support and install teams are here to help!

How will my data be transferred to Sycle.net?

If your patient records are currently in an electronic format you can either email them or send them on a disk and we will import them for you.

How long does a data import take?

"This depends on the data itself. Data imports can take anywhere from 5-14 business days."

<http://web.sycle.net/products/sycle-practice-management/faq/>

Or... "This depends on the data itself; getting set takes just a few minutes."

<https://sycle.net/faq.php#22>

Note: While the first paragraph states that Sycle will import your data at **No Charge**, their pricing sheet indicates a charge of \$250 per software program. Perhaps one of their documents is outdated. However both are still posted on Sycle's website, so we mentioned both of them, to be fair. See...

No Mention of cost: <https://sycle.net/faq.php>

No Charge: <http://web.sycle.net/products/sycle-practice-management/faq/>

\$250.00: <http://web.sycle.net/products/sycle-practice-management/pricing/>

\$250.00: <https://www.sycle.net/pricing.php> (All Links good as of 1-17-2015)

No Charge: Full Page Hearing Review Magazine ad January 2015 "Free Data Import from your Current System"

Continued...

Sycle Data Import *Capabilities*

https://www.sycle.net/freecvs/pdf/import_capabilities.pdf (Link good as of 1-17-2015)

The Only Data that Will be saved from HearForm to Sycle:

1. First, Last, Middle Name
2. Address
3. Phone Numbers
4. DOB
5. Hearing Aid Notes
6. Warranty Expiration

101 Data fields that Will Be Lost:

(...those according to Sycle's own import document)

1. Current Equipment
2. Referring Physicians [including physician name, NPI, address, phone number, fax, email address]
3. Appointments, [including Date and time of appointment, appointment type, clinician, appointment notes, appointment results, significant appointment tracking, etc.]
4. Financial Information [including any and all invoicing, line items, revenue, receivables]

Hearing Aid Information including...

5. Manufacture
6. Model
7. Style
8. Serial Numbers
9. Extended Repairs
10. Purchase (?)
11. Price
12. Purchase Dates

Additional Device information that is Lost includes...

13. Device Fit date
14. Status
15. Rank
16. Loss and Damage dates and type
17. Trial type
18. Trial Length
19. Monaural and Binaural designation

20. Color
21. Remote type
22. Remote serial
23. Remote warranty
24. Shall type
25. Earmold type
26. Earmold color
27. Material
28. Vent
29. Dome size
30. Receiver size
31. Tube size
32. Insertion depth
33. Extended warranty date
34. Refit date
35. Matrix
36. Current condition
37. Old serial number
38. Program one through four
39. Airbill numbers
40. Invoice number
41. Price, cost
42. Data acquired
43. Purchased from
44. Built through
45. Created by
46. Modified by
47. Prior user
48. Shipping
49. The return to supplier
50. Directional microphone
51. Stock, Loaners, Demos & More.

Additional non device data that Will Be Lost when changing from HearForm to Sycle... (Because Sycle will not import that easily accessed and readily available HearForm Data.)

52. Gender
53. Patient type
54. Patient status
55. Referral source category

- 56. Referral source detail
- 57. The office to which the patient is assigned
- 58. The clinician to which the patient is assigned
- 59. *Do not mail* designator
- 60. All Custom fields
- 61. Recall dates
- 62. Recall purpose
- 63. Date of last contact
- 64. All Email addresses
- 65. Family relation
- 66. Family relationship
- 67. Texting carrier
- 68. *Do not call* designation
- 69. All Phone comments

All Audiogram data including...

- 70. Date of Test
- 71. Otoscopy comments
- 72. Air conduction scores
- 73. Bone conduction scores
- 74. Speech scores
- 75. Tympanometry/admittance scores
- 76. Sound field
- 77. Aided/unaided
- 78. UCL tone
- 79. Cochlear

- 80. All Audiological Soap notes reports and related data
- 81. Battery club information including incoming and outgoing sales
- 82. All Images and photos
- 83. All Documents stored as electronic files
- 84. Checklist information
- 85. Telemarketing history

All Supplier form history for...

- 86. New orders
- 87. Ear-molds
- 88. Repairs
- 89. Loss and damage claims
- 90. Returned for credits

91. All Payers/Insurance companies

Patient insurance information, including...

92. Assigned payers

93. Patient id

94. Eligibility

95. Group

96. Co-pay

97. All Custom forms

98. All Custom letters

99. All Personal letters and text

100. All Marketing histories

101. All Chart Notes, including the note, date, subject, classification and note creator

If another vendor, such as Sycle does not import all of your HearForm data, it is because they either choose not to or because their software is not powerful enough to do so. Ask Sycle if they would consider importing more of your valuable patient data. However, be prepared to pay a fee to do so.

Here's what happened when one Sycle.net customer recently asked Sycle support for just three (3) additional fields... (**\$5,000+ minimum** Sycle.net fee.) Click below for details...

http://www.hearform.com/documents/sycle_export_fees.pdf

HearForm understands that hearing healthcare professionals need the freedom to occasionally transition from one office management system to another. In order to make that transition successful, HearForm gives you access to **100% of your data**. All of your data belongs to **you** and all of your data is easily exported from **HearForm**.



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