

Office Management Software for Hearing Healthcare

Compare Fees

Fees	HearForm	Sycle.net	TIMS
Base Price	\$5,999	\$149 per Month per Location	\$5,460 for 3 to 6 users
Own or Rent this Software	Own	Rent	Annual Fee of \$1,320 required or disconnected
Cumulative 5 year Cost	(no further fees)	\$8,940 if paid monthly	\$12,060
Cumulative 10 year Cost	(no further fees)	\$17,880 if paid monthly	\$18,660
No. of Users Included	2	All at single location	3 to 6
Fee per additional User	\$199 (one time)	None at same location	\$450-\$650
Fee per add. F/T branch	\$1,499	\$149 per Month	\$2,460
Support Agreement Mandatory?	No	Included with the \$149 per month rental fee	YES - \$1,320 per year per location
Technical Support	Phone, Email, 128 online Training Videos or personal remote training	Phone, Email or 34 online Videos	Phone, Email or Live Screen
Minor Updates	Free	Free	Free
Major Upgrades	50% Off Reg Price	Included with the \$149 per month fee	Included with the \$1,320 per year fee
Conversion from Old Database	Free Basic - We help you \$100-\$315 Advanced	\$250 for very limited import	\$175 Basic \$975 Advanced
Connect from Remote Offices with Terminal Services?	Yes - Fast and No Monthly Access Fees	Uses Web Browser Only	TIMS <u>does not support</u> terminal serv. or thin clients
Works with 32 & 64 bit Computers?	Yes, Certified for 32 & 64 bit	Uses a web browser	TIMS <u>does not support</u> 64-bit Windows

Compare Features

Feature	HearForm	Sycle.net	TIMS
Mail Merge Letters	Yes, Integrated	.69 each + postage	Yes
Unlimited Forms, Letters	Yes	No - just 8 basic letters	No
Cloud Based Option	Yes	No other option	No
Multi-Office/City Capability	Yes	Yes	Yes
Create PDF Acrobat Documents	Yes - without Adobe!	No	No
Reports	Yes - Customizable	Limited to what exists	Yes, limited to what exists
Manufacturer order forms	Accepted by all	Very limited	No
Search/Query/Find Data	Search by any Criteria	Limited to reports only	Limited
Battery Club	Yes	No	Yes
Interface with QuickBooks®	Yes, but not required. Financials are Built-in.	Yes, improved significantly in 2012	QB is required for all financial transactions
Purchase, Repair, Delivery, Return for Credit forms	Customize all financial forms & letters (unlimited)	Yes, very basic generic forms	Yes, Modifiable, but limited
Electronic Billing	Choose your own	Must use Emdeon®	Must use Emdeon®
Store E-Documents (Paperless)	Yes, included	Yes, \$30 per month	Yes, Included
Add unlimited reports	Yes	No	Yes
Add unlimited fields	Yes	No	No
Year of initial development	1992	2001	1997
Can Reside on Your Computer	Yes, you own and control the software	No	Yes, but your software will be disabled by TIMS if support fees are not paid.
NOAH Compatible Option	Yes NOAH 3 & 4	Yes NOAH 3 & 4	Yes NOAH 3 & 4
Customization level - Add Reports New Screens, Layouts, Fields?	Fully customizable	Locked, Basic Only	Locked, Basic Only
Software Developed by...	Audiologists, ENTs & Dispensers	Ozone Advertising	Computers Unlimited
Website Address	www.hearform.com	www.sycle.net	timssoftware.com
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